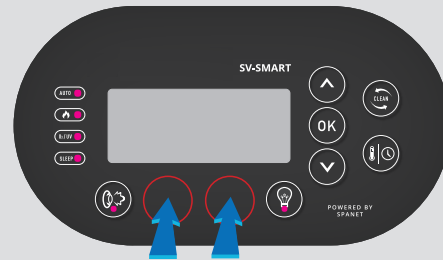# EPROM Reset Instructions: SV-SMART

Overview

Unfortunately like all computers, a spa controller can boot up incorrectly, causing pumps and other components to function incorrectly or not at all. An 'EPROM Reset' is the equivalent to restarting a computer - it will reboot the controller, allowing it to reconnect correctly and restore function as designed. If you run into any issues during this process, contact our friendly customer care team at Alpine Spas for assistance.

⚠ Ghost Buttons

Depending on your spa model, the buttons circled red on this diagram may or may not be visibly printed on your touch pad. When absent, these are referred to as 'ghost buttons' which are still pressable and used to access back-end menus.

Step 1.

Press and hold the circled 'ghost button' and the 'Clean Cycle' button at the same time until 'L.SHD' appears on the display. Remember, ghost buttons may not be visible, but you will be able to press in the location shown as if they *were* buttons.

Step 2.

Scroll through the options using the up and down arrows until you see 'EPRM', then press OK to initiate the reset.

Step 3.

The display should briefly display 'ESET'. This means the reset was successful and the screen will return to displaying the temperature of the spa (home screen).

Step 3a.

Reset the mains power (i.e. turn off/on) to reboot the controller. All of your spa's functions should be back to normal. If any issues remain, contact our friendly team at Alpine Spas.